## **BRAKE PERFORMANCE PRODUCT WARRANTIES**

A Solid Warranty Ensures Quality and Reliability!

Unlike other companies that hide their product warranties or beat around the bush with them, we are so confident about the quality of our products that we offer and display the best product warranties anywhere! We believe that a solid warranty ensures the reliability and service that our products are meant to deliver. Our Warranties are simple, and we stand behind them one hundred percent.

### **Premium Dimpled & Slotted Brake Rotors**

Lifetime Warranty Against Materials and Workmanship Defects.
Lifetime Warranty Against Warping and \*Cracking. Unlimited mileage.

\*defects such as Cracking (Rotor must be within the minimum thickness)

#### **Premium Cross-Drilled & Slotted Brake Rotors**

Lifetime Warranty Against Materials and Workmanship Defects.
Lifetime Warranty Against Warping and \*Cracking. Unlimited mileage.
\*Rotors purchased prior to March 1, 2015 will be under the previous
Two Year Warranty for Warping and Cracking.

\*defects such as Cracking (Rotor must be within the minimum thickness)

#### **Materials & Workmanship Defects**

This covers any products that are structurally compromised or weakened because of structural failure.

## **Warranty Does Not Cover**

Zinc plating, rusting, pitting, corrosion due to de-icing agents used (Modern de-icing agents used by a lot of municipalities is EXTREMELY corrosive and deteriorates metal), cosmetic damages, normal wear and tear or damage caused by negligence, lack of maintenance, accident, abnormal operation, track racing, improper installation, or service. Do not use any cleaning solutions of any kind on Zinc Plated Brake Rotors because this will cause a chemical reaction which will remove the Zinc Coating. Brake Performance will not re-plate or replace any Brake Rotors due to the damage caused by the use of cleaning solutions on Zinc Plated Brake Rotors. This warranty does not cover Brake Rotor Wheel Bearings (Which includes Wheel Bearing Assembly and Spindle Nut) and Hot Spots because of inherent issues with the vehicle. Because many vehicles inherently have on going problems, No more than one (1) warranty claim is allowed per order for each part. The warranty is limited only to the original purchaser and is non transferable. Under NO circumstances will our liability exceed the amount of the original sale. This warranty does not cover any labor or materials which may be necessary to remove a product or install a replacement product, airfreight charges, or towing expenses. Brake pad warranty does not cover brake noise or normal wear and tear. Some brake pad systems cause pads to wear faster than others. Noise can be caused by a number of reasons, Brake Pad dust build-up, faulty hardware, pad residue built up on the rotor surface or Brake Calipers not functioning correctly. Our warranty does cover materials and workmanship defects. This warranty is limited to the exchange of the product only, when returned in accordance with these terms and conditions of sale. Warranty replacement for warped brake rotors and brake drums does not include brake pads and is not covered for refund. Brake Performance will not be liable for any loss, damage, cost or expense, including without limitation any incidental or consequential damages of any kind, including those arising from personal injury, property damage or lost profits, whether based upon breach of warranty or contract, negligence or strict product or other tort liability, arising directly or indirectly in connection with the design, manufacture, sale, use or repair of the products (either separately or in combination with any other product or material) or from any other cause, other than for the cost of replacement of the product covered in this warranty. In no event will Brake Performance be liable to purchaser for more than the purchase price of the product. Upon placing an order, you have agreed to all of Brake Performance's Policies, Warranties and Terms and Conditions.

## **Warranty Claim**

Warranty is valid from date of purchase, provided that the product has not been subject to abuse or misuse in its use or installation, or has not been subject to modification or alteration. Products must be installed as supplied in

matching sets and must be in accordance with the vehicle manufacturer's instructions. All warranty claims require proof of purchase and must be approved by an authorized representative of Brake Performance. Customers must provide an order number, copy of Invoice/Receipt and a copy of a Brake Report from a Certified Licensed shop or dealership. The report must indicate exactly which rotors are warped. The Brake Report must be supplied before Warped Rotors can be shipped back for replacement. If you receive an item that is broken, defective or incorrect due to a data error, and has not been used or assembled within 30 days of purchase, Brake Performance will provide a prepaid return shipping label. Customer will be responsible for all shipping to and from on any Brake Rotors and Brake Drums that are warped or cracked in order to receive a replacement and they are not covered for refund. Once we receive the warped, cracked rotors or drums, we will process a replacement order. Upon receipt of product, any shipping charges both ways for any cancellations, returns or warranty claims will be the responsibility of the customer. Brake Performance under NO circumstance will pay for any shipping costs.

# No Warranty On Any Products Used For Racing

Although every effort has been made to research, develop and test our brake materials for high performance use, no warranty exists on products used on race tracks or for competition use of any kind. Users must satisfy themselves by meticulous testing as to the suitability of any particular grade of braking material with regard to performance, durability, and its suitability for their chosen class of racing.

Brake Performance neither makes nor implies any other product warranty or suitability for purpose other than that expressly declared here. To the extent that any salesperson has made any oral statements to the purchaser about the product, such statements are not warranties, should not be relied on by the purchaser, and are not part of the contract of sale. No salesperson is authorized by Brake Performance to modify or add to this warranty. The product warranty above is the only warranty provided to purchaser. This warranty is in lieu of any other warranty, expressed or implied, including but not limited to, any implied warranty of merchant ability or fitness for a particular purpose.

All Brake Performance Parts Are Manufactured to Fit Original Equipment Specifications